

## Bellaire Neurology Telephone/Virtual Visit Authorization

Bellaire Neurology offers Telephone Visits and Virtual Video Appointments. A virtual visit allows you and Dr. Loftus to see and hear each other during the visit using a mobile device or a webcam and speakers on your computer. Your insurance will probably not cover a phone visit, but they may cover a virtual visit. If you would like your virtual visits filed to your insurance, please let us know by checking the box below. Even if the visit is not covered, you will save on your travel expenses and time. The patient must be in Texas when a virtual visit takes place.

By signing this form, you agree for your credit card to be charged for the telephone or virtual visit fee and other balances on your account. This authorization will be used until you cancel the authorization. Telephone and Virtual visits will take place at scheduled appointment times (Dr. Loftus will try to be prompt). Portal messages and brief phone calls are still provided at no charge at this time. The fees below are after a 20% same day payment discount. Please ensure we always have a valid credit card on file prior to the visit to take advantage of this "same day payment discount".<sup>1</sup>

20-minute Follow-Up Telephone/Virtual Visit ( <b>During Normal Business Hours</b> M-Th 9am -5pm)	\$170
20-minute Follow-Up Telephone/Virtual Visit ( <b>After Hours</b> – 7-10pm on Wednesday)	\$220
40-minute New Patient Virtual Visit (Offered During Normal Business Hours Only-Requires Referral)	\$340

Please fill in all your information below and we will keep this on file for future phone & virtual appointments. If you would like to pay by check, we must receive your payment 3 business days prior to the scheduled appointment. Failure to receive a check may cause rescheduling or cancellation of your appointment. Your receipt will be sent to the email address below. Please remember to update the information should your credit card expire or change.

**Note: Patients who only want to have telephone visits must be seen in the office at least once every 12 months or have a virtual visit once every 12 months. Patients who have online virtual visits are required to see Dr. Loftus in the office every 24 months. Texas law requires an in-office face-to-face visit for Dr. Loftus to prescribe opioids therefore they cannot be prescribed during a telephone visit or virtual video visit.**

Patient Name: \_\_\_\_\_

Name on Credit Card: \_\_\_\_\_

Payment Type:  Visa  Master Card  Amex  Discover

***If either of the following are applicable, please let us know:***

This is a DEBIT Card for a Health Savings Account/Flexible Spending Account  Yes  No

This is a DEBIT card for Checking/Savings Account  Yes  No

Credit Card #: \_\_\_\_\_

Expiration Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ CVC#: \_\_\_\_\_<sup>2</sup>

Billing Address & Zip Code: \_\_\_\_\_

Email for Receipts: \_\_\_\_\_

*I authorize Bellaire Neurology, PA to charge the amount due. I will keep this card on file until the card expires or I cancel this agreement. I agree to keep this card updated with Bellaire Neurology and understand a same day discount will not be applied if my card cannot be charged on the day of my telephone or virtual visit.*

Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_

I would like Virtual Visits filed to my insurance. Bellaire Neurology does not file claims for telephone visits and we do not file to HMO plans or Medicare Advantage Plans.

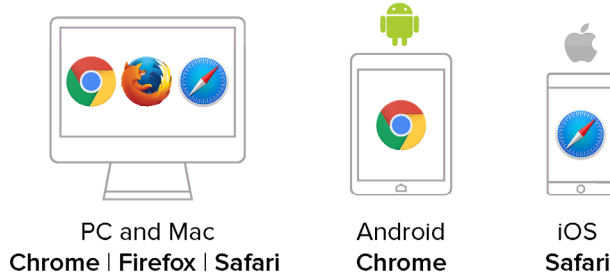
I authorize you to use this card for my No Show/Late Cancel Agreement if I have an active one on file. I understand HSA and Flex Spending Funds may not be used for No Show/Late Cancel Fees under current IRS Guidelines.

<sup>1</sup> If the credit card on file declines or expires and a valid credit card cannot be charged for your visit, a 20% same day payment discount will not be applied. The billed charges are \$212.50 for a Telephone/Virtual Visit during regular business hours, \$275 for an after-hours Telephone/Virtual Visit and \$425 for a New Patient Virtual Visit during normal office hours.

<sup>2</sup> The CVC is the 3-digit code on back of card or 4 digits on front of American Express Cards

# How to check-in for your video visit

1 Use a computer or device with camera/microphone



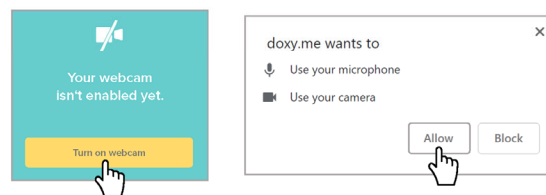
2 Enter <https://BN.doxy.me/HeadacheDoc> in your web browser



3 Type in your name and click check in



4 Allow your browser to use your webcam and microphone



5 Dr. Loftus will start your visit. He is notified that you checked-in and are waiting.

## Call Tips

- Have a good internet connection
- Restart your device before the visit
- Use the [Start Test](#) button in the waiting room
- Need help? Send us a message <https://doxy.me>